

TAKE A MOMENT...

April 23, 2013

Letter of Reference;

Keidser Service, Inc.

To Whom It May Concern:

I would like to recommend Keidser Services Inc. for your pool services. I first started working with Curtis 7 years at the Buena Vista Palace Resort & Spa and the past year with the Crowne Plaza Universal. Keidser Services maintains our pool and spa. I am very pleased with the services and the Yes we can Attitude received by Curtis and his Team. Guests consistently have commented on the pools and how well they look.

Keidser Services has been an integral part of our success with the property overall guest satisfaction scores and will be for years to come.

Sincerely,



Gerry Tarantino

Director of Engineering

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